



Emptoris Program Management

Gaining Control Over Global Procurement Initiatives

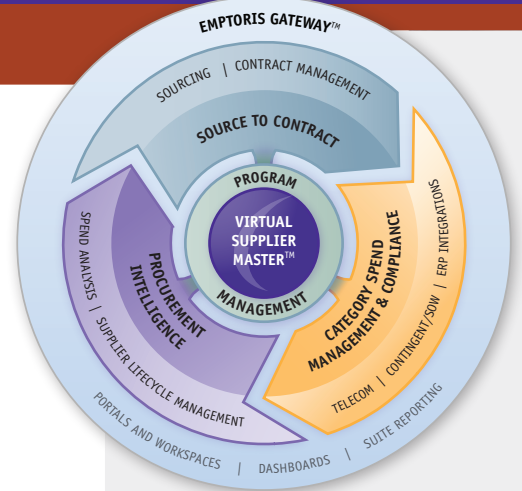
To achieve target savings and business objectives, procurement and sourcing executives must manage and monitor the progress of a wide range of programs and category initiatives—across global teams, suppliers and systems. Managing these programs requires significant effort and poses many challenges, placing significant constraints on the organization and limiting the number of programs under management. In addition, lack of adequate and timely information on program results can significantly limit management’s ability to justify strategic programs and maintain stakeholder support.

Emptoris Program Management

Emptoris® Program Management addresses the need for comprehensive program management across spend, supplier and procurement initiatives. Emptoris Program Management provides a single solution for gaining real-time program visibility, actively managing a variety of key program tasks, and capabilities to proactively monitor, measure and track savings and program objectives. The result is higher productivity and increased capacity; more spend under management and greater savings.

The Value of Emptoris Program Management

- ▶ **Improve Management Control and Accountability:** Provides a framework through which all procurement programs can be managed including budgets and savings, improving management control and promoting accountability for program results.
- ▶ **Drive Sustainable Savings:** Simplifies global coordination of procurement activities and the allocation of resources, improving program outcomes and optimizing savings.
- ▶ **Improve Productivity:** Provides a central, configurable workspace that simplifies communication, with tools that automate standard tasks and provide alerts for exception handling, reducing the effort to create and manage programs and track the results. Emptoris Program Management provides a knowledge base of trusted data which can be mined for information and insights.
- ▶ **Ensure Compliance:** Guides users to follow pre-defined processes and data collection guidelines, ensuring compliance with corporate rules.



IMPACT

Emptoris Program Management helps Procurement organizations maximize the benefits from large, complex global programs. Management control and accountability is improved, especially in distributed organizations, helping to drive savings to new levels and communicate with stakeholders. Improved productivity means that teams can do more with less and standardized processes simplify compliance reporting.

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The Emptoris Difference

Emptoris Program Management provides best-in-class capabilities to optimize Strategic Supply Management programs, including:

- ▶ Powerful program management capabilities make it easy to set up and manage global programs
- ▶ Configurable workflows allow business processes to be quickly tailored to the needs of the organization
- ▶ Linking to sourcing events and contracts in Emptoris solutions allows for these events and contracts to be automatically initiated and tracked, ensuring process compliance and facilitating the gathering of key process metrics

Ease of Use Drives Adoption and Value

Emptoris Program Management is an easy-to-use and intuitive solutions with powerful tools to aid in program set up and management:

- ▶ New forms can be easily created using the WYSIWYG form editor or a predefined template
- ▶ Business processes can be quickly captured using the graphical workflow editor
- ▶ Dashboards and reports can be configured to meet user needs

Emptoris Program Management addresses the need for comprehensive program management across Strategic Supply Management initiatives.

World-Class Program Management Capabilities

Capability	Features
Task Management	Flexible capabilities to create tasks, assign roles, establish alerts and notifications, as well as link to parent projects. Users can also create task milestones and link those to related sourcing events and contracts. Rules-based statuses provide task updates and insight to whether a project is on or off track.
Program and Project Management	Comprehensive program and project management capabilities allow users to leverage templates to create projects composed of multiple tasks and assign teams and resources to those projects. Users can monitor projects and broader programs and gain visibility into issues and red-flags, as well as track savings by project or program.
Dashboards and Reports	Visibility into all procurement initiatives in one central location, with custom dashboards and reports. Track progress and report by task or milestone.
Savings Tracking	Record savings achieved by project or task and automatically roll-up approved savings to the project and program level. Automatically calculate annualized spend and savings. Options to establish approval workflows for savings programs and reporting.
Issue Tracking	Track issues and risks that impact workflows, programs, and projects. Gain insight into key milestones as they are achieved and monitor bottlenecks. Automatically adjust task status based on the issue/risk severity and prevent tasks with open issues from closing.
Resource Management	Gain greater visibility into resource usage and track assigned tasks and task days per user. Report on average task duration, completions and other Key Performance Indicators (KPI).
Workflow Management	Create process workflows using a graphical modeler, and assign alerts and notifications.
Security	Utilize role-based security limits by program, project, task or milestone to manage specific user roles and access.



Emptoris®, an IBM® company, is a world leader in strategic supply, category spend and contract management solutions that enable companies to maximize financial performance and optimize commercial risk. The company's suite of award-winning and industry-recognized sourcing, contract management, spend analysis, supplier lifecycle management, services procurement and telecom expense management solutions are successfully used by Global 2000 companies.

For more information about Emptoris, visit www.emptoris.com

**call 1 855 391 2561 (US)
+1 781 993 9212 (International)**

e-mail sales@emptoris.com